**User Stories: Acceptance Criteria & Acceptance Testing**

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| --- |
| **Priority: (**Highest Priority) P1 – P5 (Lowest Priority)  **Effort:** (Minimal Effort) 1 points – 5 points (Most Effort) |

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[Customer creates an account](#_ucyfael8y3bh) 4

[Business Owner registers an account](#_1gu0x14dwtz8) 5

[Admin can manage different account types](#_5c3ni23592r4) 6

[Sign up with Email or Phone Number](#_2qy4as5qwllp) 7

[**Book/Cancel Appointment**](#_z5i5eetrutl6) **8**

[Logged in user books an appointment](#_pwxclxun5zii) 8

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[**Business Management**](#_sqk9lkzbbj8d) **14**

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[Customer can view prices of services](#_v8e07uwf2601) 18

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# **Login/Register Account**

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| --- | --- |
| **Story #1** **Priority:** P1  **Effort:** 1 points | **Customer User logs in** |
| **As a** | customer user |
| **I want** | to be able to log in |
| **So that** | I can book an appointment |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** customer has a valid account * **When:** a correct email address and password has been entered and login button is clicked * **Then:** the website redirects the customer to the home page and user name is shown on the top-right corner of the page   **Scenario 2:**   * **Given:** customer has a valid account * **When:** email and password entered has not been stored in the database * **Then:** a message indicating customer have entered invalid data is shown |

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| --- | --- |
| **ID** | 01 |
| **Purpose** | Test to see if a registered user can log in |
| **Setup** | A user exists in the system and the user is not logged in |
| **Steps** | 1. Navigate to “Login” page 2. Type in correct username and password details |
| **Expected Result** | User is logged in and redirected onto the home page |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #2** **Priority:** P1  **Effort:** 2 points | **Customer creates an account** |
| **As a** | customer |
| **I want** | to create an account |
| **So that** | I have access to the appropriate system |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** customer’s email isn’t linked to an account * **When:** customer enters 8 or above characters length password * **Then:** a message is shown that customer successfully created an account and redirects to the homepage   **Scenario 2:**   * **Given:** customer’s email isn’t linked to an account * **When:** customers enters a password that’s less than 8 characters * **Then:** a message is shown indicating an invalid password |

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| **ID** | 02 |
| **Purpose** | Test to see if an account can be created with an email address |
| **Setup** | The form on the signup page sends information into the database and registers an account |
| **Steps** | 1. User navigates to “Register Account” page 2. User selects “Customer” type account 3. User fills in information to create an account with either an email 4. User clicks “Register Account” |
| **Expected Result** | User gets given a notification on the web page and on their email that says an account has been successfully registered as a Customer |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #3** **Priority:** P1  **Effort:** 2 points | **Business Owner registers an account** |
| **As a** | business owner/admin |
| **I want** | to be able to sign up with a unique name |
| **So that** | I can provide my clients with a booking function |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** business owner is using the cooperation only webpage for signing up * **When:** a valid email address and 8 or above characters length password has been entered * **Then:** the website redirects the business owner to the home page and ‘admin’ is shown on the top-right corner of the page   **Scenario 2:**   * **Given:** business owner is using the cooperation only webpage for signing up * **When:** customers enters a password that’s less than 8 characters * **Then:** a message is shown indicating an invalid password |

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| **ID** | 03 |
| **Purpose** | Test to see if a user can create an Admin/Business Owner account |
| **Tester** |  |
| **Setup** | The form on the signup page sends information into the database and registers an account |
| **Steps** | 1. User navigates to “Register Account” page 2. User selects “Admin” type account 3. User fills in information to create an account with their phone number 4. User clicks “Register Account” |
| **Expected Result** | User gets given a notification on the web page and on their phone that says an account has been successfully registered and they are registered as an Admin |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #4** **Priority:** P1  **Effort:** 3 points | **Admin can manage different account types** |
| **As a** | business owner |
| **I want** | to have a variety of login account types |
| **So that** | we can manage who has control over set features, such as our admin, employees and customers. |
| **Acceptance Criteria** | **Scenario 1:** Different types of accounts has been created in the database   * **Given:** a correct account type has been selected (from the dropdown list located in the login page) * **When:** a personnel enters a valid email address and the corresponding password * **Then:** the website redirects the personnel to the corresponding home page   **Scenario 2:**   * **Given:** a correct account type has been selected (from the dropdown list located in the login page) * **When:** a personnel enters an email or phone number that has already been used * **Then:** the website sends a notification saying “this email/phone number has already been registered” |

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| **ID** | 04 |
| **Purpose** | Test to see if a user can create an Employee account |
| **Tester** | Aren Balgos |
| **Setup** | The form on the signup page sends information into the database and registers an account |
| **Steps** | 1. User navigates to “Register Account” page 2. User selects “Employee” account type 3. User fills in information to create an account with email 4. User clicks “Register Account” |
| **Expected Result** | User gets given a notification on the web page and on their email that says an Employee account has been successfully registered |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #5** **Priority:** P1  **Effort:** 2 points | **Sign up with Email or Phone Number** |
| **As a** | customer |
| **I want** | to sign up with both email and phone number |
| **So that** | I have multiple signup options |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a user wants to sign up to the page * **When:** a user uses their email to sign up * **Then:** the user is registered without having to register their phone number   **Scenario 2:**   * **Given:** a user wants to sign up to the page * **When:** a user uses their phone number to sign up * **Then:** the user is registered without having to register their email address |

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| **ID** | 05 |
| **Purpose** | See multiple signup options |
| **Tester** | Aren Balgos |
| **Setup** | Form accepts an email and phone number to register with |
| **Steps** | 1. Navigate to new user page 2. Select account type 3. Sign up with just phone number 4. Click “Register Account” |
| **Expected Result** | User is registered with their login details being their phone number and user gets notified on their phone and on website that they have a registered account |
| **Actual Result** |  |

Test Written By: Aren Balgos

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# Book/Cancel Appointment

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| **Story #6** **Priority:** P1  **Effort:** 3 points | **Logged in user books an appointment** |
| **As a** | user |
| **I want** | to book an appointment |
| **So that** | I can plan ahead of time |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a customer is successfully logged in * **When:** a valid service is chosen  and: a time slot has been selected from available time range * **Then:** a message is shown that the customer has successfully booked, and service details are updated in the database   **Scenario 2:**   * **Given:** a customer hasn’t logged in * **When:** a valid service is chosen and: a time slot has been selected from available time range * **Then:** a message indicating customer is unregistered & is directed to a page where they fill out a form with their information |

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| **ID** | 06 |
| **Purpose** | Test to see if a logged in user can book an appointment |
| **Tester** | Aren Balgos |
| **Setup** | * User is logged in & booking page exists & functions |
| **Steps** | 1. User selects business to book an appointment from 2. User can select a service if there’s multiple services available 3. User selects a time on the form to book for 4. User submits form |
| **Expected Result** | User gets notified to their email/phone number about their appointment and on the web page with their receipt. The appointment is added to appointment history. |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #7** **Priority:** P1  **Effort:** 3 points | **Guest User books an appointment** |
| **As a** | guest user |
| **I want** | to make appointments without creating an account |
| **So that** | I can book an appointment if I only want to use the service once |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a customer hasn’t logged in * **When:** a valid service is chosen and: a time slot has been selected from available time range * **Then:** a message indicating customer is unregistered & is directed to a page where they fill out a form with their information   **Scenario 2:**   * **Given:** customer hasn’t logged in * **When:** a valid service is chosen but there are no remaining timeslots * **Then:** the user can not book an appointment |

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| --- | --- |
| **ID** | 07 |
| **Purpose** | Test if a logged in user can book an appointment |
| **Setup** | A booking page exists and the form information for appointments is added onto the database |
| **Steps** | 1. User selects a business registered onto the website 2. User selects “Book Appointment” 3. User clicks a service if multiple are provided 4. User selects an available time 5. User submits form |
| **Expected Result** | User is directed to another page where they have to fill in their personal information (name, phone num/email, address, etc) and has to submit their details. User gets notified to their email/phone number about their appointment and on the web page with their receipt. |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #8** **Priority:** P3  **Effort:** 4 points | **Customer books specific service or worker** |
| **As a** | customer |
| **I want** | to be able to book a specific service or worker |
| **So that** | I know it will be as good as the last time |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a user wants to book an appointment * **When:** the business provides multiple services * **Then:** the user can select one of many services   **Scenario 2:**   * **Given:** a user chooses a service and time for an appointment * **When:** there are multiple employees working that day/time providing that service * **Then:** there is an optional form where users can choose what employee to provide that service to them |

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| **ID** | 08 |
| **Purpose** | Test to book a specific worker |
| **Tester** | Aren Balgos |
| **Setup** | Booking functions as normal but an optional choice to request a specific worker if they are available during a certain time |
| **Steps** | 1. User selects a business registered onto the website 2. User selects “Book Appointment” 3. User clicks a service if multiple are provided 4. User selects an available time 5. User can select from a list of workers working during that time if they aren’t currently booked for appointments 6. User submits form |
| **Expected Result** | User gets notified to their email/phone number about their appointment and on the web page with their receipt. The appointment is added to appointment history. |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #9** **Priority:** P2  **Effort:** 1 points | **Customer cancels an appointment** |
| **As a** | business owner |
| **I want** | allow customers to cancel appointments but only up till 48 hours before their appointment/booking |
| **So that** | I have time to create alternate arrangements |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** The appointment exists and is outside the 48 hours time range * **When:** Customer cancels their appointment * **Then:** Appointment is cancelled, and the time slot is available to be rebooked again   **Scenario 2:**   * **Given:** The appointment exists in the database, and is within the 48 hours time range * **When:** Customer cancels their appointment * **Then:** An prompt will be shown indicating the appointment is due with 48 hours, and appointment is not cancelled |

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| **ID** | 09 |
| **Purpose** | Test if a customer can cancel an appointment the day before |
| **Tester** | Aren Balgos |
| **Setup** | Have an appointment scheduled within a day in the database |
| **Steps** | 1. Customer books an appointment 2. Customer attempts to cancel an appointment the day before by going into their Appointment History page 3. Customer selects “Cancel Appointment” |
| **Expected Result** | Message: “Can not cancel appointment if it’s scheduled within 48 hours” |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #10** **Priority:** P2  **Effort:** 1 points | **Customer cancels an appointment** |
| **As a** | customer |
| **I want** | to cancel the appointments I made at anytime |
| **So that** | I don't accidentally make clashing schedules |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** the appointment exists * **When:** customer cancels appointment * **Then:** appointment is canceled and the record is deleted from database   **Scenario 2:**   * **Given:** the appointment exists * **When:** customer cancels appointment within 48 hours * **Then:** the appointment is not cancelled |

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| **ID** | 10 |
| **Purpose** | Test if a customer can cancel an appointment after 48 hours |
| **Tester** | Aren Balgos |
| **Setup** | Have an appointment scheduled a week from now in the database |
| **Steps** | 1. Customer books an appointment 2. Customer attempts to cancel an appointment scheduled a week from now 3. Customer selects “Cancel Appointment” |
| **Expected Result** | Message: “Your appointment has successfully been cancelled” notification to customer in phone/email. Appointment is changed from “Pending” status to “Cancelled” status. |
| **Actual Result** |  |

Test Written By: Aren Balgos

# Business Management

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| **Story #11** **Priority:** P3  **Effort:** 1 points | **Business Owner adds a provided service to the business** |
| **As a** | business owner |
| **I want** | add services |
| **So that** | my clients can know what services we provide |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** business have the right access * **When:** they add & submit the required service * **Then:** the new service is updated to the database and is available for users to view   **Scenario 2:**   * **Given:** thebusiness has the right access * **When:** they try to add same service with the same name * **Then:** a warning dialog pops up informing the admin a similar service has already been added   + If the admin insists to continue, the new service then is updated to the database |

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| **ID** | 11 |
| **Purpose** | Test to see if business owner can add a service to the business |
| **Tester** | Aren Balgos |
| **Setup** | Admin settings where can customise business settings is made |
| **Steps** | 1. Admin goes on “Business” page (can be located under their account page or in the Businesses page) 2. On their Business page they can find “Business Settings” page 3. On the Business settings they can choose to change information (description, available times, name, employees, services etc) 4. Choose “Add Service” and add the information about the service (name of service, price, available times, etc) |
| **Expected Result** | Service is added onto the businesses page for customer to book appointments for |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #12** **Priority:** P3  **Effort:** 3 points | **Business Owner add/remove working hours for Business** |
| **As a** | business owner |
| **I want** | toadd available working hours |
| **So that** | my clients can only book appointments when we are available |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** Business owner has the right access * **When:** they add the working hours to their business * **Then:** working hour is added and is available to be viewed by customer and employee   **Scenario 2:**   * **Given:** business owner has the right access * **When:** they remove working hours that is already implemented * **Then:** the working hours for the business change |

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| --- | --- |
| **ID** | 12 |
| **Purpose** | Test to see if a business can change working hours |
| **Tester** |  |
| **Setup** | Business admin page is implemented to change business settings |
| **Steps** | 1. admin goes on business settings page 2. admin edits working hours on specific days of the week 3. admin clicks “Save changes” |
| **Expected Result** | Working hours of business are changed on the page |
| **Actual Result** |  |

Test Written By: Aren Balgos

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| **Story #13** **Priority:** P3  **Effort:** 3 points | **Business Owner can add/remove/edit employee schedules** |
| **As a** | business owner |
| **I want** | to add/edit/remove new employees |
| **So that** | I can manage the system and keep it up-to-date |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** the business owner signs into the admin account * **When:** they add/edit employee information * **Then:** the employee’s information is updated to the database   **Scenario 2:**   * **Given:** the business owner has the right access * **When:** they try to remove an employee * **Then:** an dialog pops up asking the business to double check, if the business owner insists the employee record is removed from database |

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| --- | --- |
| **ID** | 13 |
| **Purpose** | Test to see if business owner can make changes to employees |
| **Tester** |  |
| **Setup** | Employees management function has been implemented under admin page |
| **Steps** | 1. Business owner logs into their admin account 2. Admin navigate to employee management page 3. Admin adds/changes/delete employee details 4. Admin clicks submit button |
| **Expected Result** | New database record is added when admin adds  Relevant database record is updated when admin changes details  Relevant database record is is deleted when admin deletes an employee |
| **Actual Result** |  |

Test Written By: Yong xing Zhang

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| **Story #14** **Priority:** P4  **Effort:** 3 points | **Business Owner can edit details of services** |
| **As a** | business owner |
| **I want** | to be able to change the information of my business services |
| **So that** | clients can be given the correct information when booking an appointment if any changes have been made to our businesses |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** the service exists under the business * **When:** business owner modifies the details of a specific service * **Then:** the detail is modified and is available to be viewed by customer |

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| **ID** | 14 |
| **Purpose** | Test if admins can successfully edit a service |
| **Tester** |  |
| **Setup** | Relevant business services has been added |
| **Steps** | 1. Admin navigate into service page 2. Admin clicks onto a service 3. Admin makes a business hour change 4. Admin submits the change |
| **Expected Result** | Customers able to see the change on the page immediately |
| **Actual Result** |  |

Test Written By: Yong xing Zhang

# View Business/Work Information

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| **Story #15** **Priority:** P2  **Effort:** 3 points | **Customer can view prices of services** |
| **As a** | Customer |
| **I want** | tohave ability to show cost for appointments and services |
| **So that** | I have the most up-to-date pricing. |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** customer is browsing the business website * **When:** when service has been clicked * **Then:**  the price will be shown next the chosen service   **Scenario 2:**   * **Given:** customer is booking an appointment * **When:** customer has chosen an available service and times lot * **Then:** The price info is displayed before customer submitting the appointment |

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| **ID** | 15 |
| **Purpose** | Test to see if customers can view the price of a given service |
| **Tester** |  |
| **Setup** | Logged into a customer account |
| **Steps** | 1. Customer navigates to new appointment page 2. Fill in required details, selecting which service is wanted 3. Once a service is selected, the total price is updated before submitting the appointment |
| **Expected Result** | Customers can see an up to date total of the service/appointment cost |
| **Actual Result** |  |

Test Written By: Kobe Friswell

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| **Story #16** **Priority:** P2  **Effort:** 4 points | **Employee views working days/hours** |
| **As a** | employee |
| **I want** | to be able to view working hours/days as well as the services |
| **So that** | so that I can make arrangements of upcoming work. |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** employee has the right access * **When:** they check their upcoming shifts under the employee webpage * **Then:** a table is shown containing the details of upcoming shifts with corresponding services   **Scenario 2:**   * **Given:** employee has the right access * **When:** customers makes a booking with an employee * **Then:** employees is able to see the number of appointments waiting to be serviced |

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| **ID** | 16 |
| **Purpose** | Test to see if an employee can view their working hours/days |
| **Tester** |  |
| **Setup** | Business employee page is implemented to view their details |
| **Steps** | 1. Employee goes on their page 2. Employee sees a list of their details including working hours and services 3. Employee makes arrangements for upcoming week |
| **Expected Result** | Working hours/days and services of the employee are displayed |
| **Actual Result** |  |

Test Written By: Rian Lenjik

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| **Story #17** **Priority:** P2  **Effort:** 2 points | **Employee can view any appointments that have been cancelled** |
| **As a** | employee |
| **I want** | to have views of those cancelled appointments |
| **So that** | I know that I can arrange my schedule differently |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** Employee has logged in * **When:** an appointment to be service by specific employee has been canceled * **Then:** employee’s working shift alters based on the cancel appointments   **Scenario 2:**   * **Given:** the appointment has been canceled and employee has the right access * **When:** employee clicks on the cancel appointments * **Then:** the details of the appointment is shown to employee |

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| **ID** | 17 |
| **Purpose** | Test to see if employees can see any cancelled appointments |
| **Tester** |  |
| **Setup** | Logged into employee account with cancelled appointments |
| **Steps** | 1. Employee navigates to their schedule page 2. Within the schedule there shows cancelled appointments 3. Upon clicking the cancelled appointment, details regarding the appointment are shown. |
| **Expected Result** | Employee can successfully access cancelled appointments through their schedule page |
| **Actual Result** |  |

Test Written By: Kobe Friswell

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| **Story #18** **Priority:** P2  **Effort:** 3 points | **Customer can view business availabilities** |
| **As a** | customer |
| **I want** | to check for available days/time to book an appointment |
| **So that** | I can make my booking accordingly |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a personnel logs in with customers account * **When:** a specified business has been chosen * **Then:** the time and days available for the chosen service will be shown   **Scenario 2:**   * **Given:** a customer goes into a business page * **When:** the customer goes through their services * **Then:** they can see what services are available at specific times |

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| **ID** | 18 |
| **Purpose** | Test to check if available days/time to book an appointment are displayed |
| **Tester** |  |
| **Setup** | Business page is implemented to display its details including available appointment dates/times |
| **Steps** | 1. A customer clicks on a business 2. All the details of that business is displayed 3. A customer can check available appointment dates/times |
| **Expected Result** | All the business’ details are displayed including their available appointment dates/times |
| **Actual Result** |  |

Test Written By: Rian Lenjik

# View Customer Information

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| **Story #19** **Priority:** P4  **Effort:** 1 points | **Employee can view general Customer information** |
| **As a** | employee |
| **I want** | to be able to view customer information for those who have booked with me |
| **So that** | I know basic information on them in the event I must contact them or prepare anything before the appointment |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a customer books an appointment * **When:** the employee checks their scheduled appointments * **Then:** they can read the information about their client   **Scenario 2:**   * **Given:** an employee gets a new customer booking * **When:** they check the booking appointment * **Then:** they can also see the information the customer provided |

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| --- | --- |
| **ID** | 19 |
| **Purpose** | Prove that an employee can access information of his/her clients/customers |
| **Tester** | Connor Hutchinson |
| **Setup** | Have a test employee account, and at least one test customer account. |
| **Steps** | 1. Have a customer book and appointment with the appropriate employee 2. (whilst logged in as the employee), navigate to appointments 3. Appointment should also display adequite data on the customer |
| **Expected Result** | Under the correct booking, data should be show of the customer who booked that appointment (email, name etc) |
| **Actual Result** |  |

Test Written By: Connor Hutchinson

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| **Story #20** **Priority:** P3  **Effort:** 2 points | **Employee can see customers in queue for their service** |
| **As a** | employee |
| **I want** | to see the numbers of customers that are waiting to be serviced by me |
| **So that** | I can better prepare myself |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** an employee has multiple customers to provide service to * **When:** they check their upcoming schedule * **Then:** they can see the information about each appointment and customer and what service to provide at which day and time   **Scenario 2:**   * **Given:** an employee has a no future services to provide * **When:** they check their upcoming schedule * **Then:** no appointments will show up on their account |

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| **ID** | 20 |
| **Purpose** | Test to see if employees can access the upcoming schedule |
| **Tester** |  |
| **Setup** | Multiple appointments has been booked with an employee |
| **Steps** | 1. Employee logs in to their account 2. Employee navigates to their ‘upcoming schedule’ page |
| **Expected Result** | Employees able to see the time and total numbers of upcoming appointments |
| **Actual Result** |  |

Test Written By: Yong xing Zhang

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| **Story #21** **Priority:** P5  **Effort:** 3 points | **Customer can view a history of bookings** |
| **As a** | customer |
| **I want** | to see a history of my bookings |
| **So that** | I have a record of all previous appointments to check back on |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** customer has scheduled multiple appointments * **When:** they check the history of their account * **Then:** they will see a list of each service was provided to them by each business and employee at the specific time/date with the cost   **Scenario 2:**   * **Given:** customer has scheduled no appointments * **When:** they check the history of their account * **Then:** they will not see any previous appointments |

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| **ID** | 21 |
| **Purpose** | Test to see if a customer has a correct view of all previous and current bookings |
| **Tester** | Connor |
| **Setup** | Have a user with previous completed bookings and upcoming |
| **Steps** | 1. Have a test user attended/cancelled bookings prior to current time 2. Have user create a new booking 3. Navigate to booking history 4. Check that all entries are correct to both current and past bookings |
| **Expected Result** | All previous and upcoming bookings are correctly annotated and all information is displayed under the correct booking date |
| **Actual Result** |  |

Test Written By: Connor Hutchinson

# Misc (Reminders, Edit Account Info, Navigation)

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| **Story #22** **Priority:** P5  **Effort:** 5 points | **Customer gets reminders before a booking** |
| **As a** | customer |
| **I want** | reminded of bookings a certain time in advance |
| **So that** | I don’t forget them. |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a customer books an appointment * **When:** it is a day before their appointment * **Then:** the user gets an email alerting them of the appointment   **Scenario 2:**   * **Given:** a customer books an appointment * **When:** it is a day before their appointment * **Then:** the user gets an email alerting them of the appointment |

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| **ID** | 22 |
| **Purpose** | Test to see if customer gets the reminder before appointments |
| **Tester** |  |
| **Setup** | Customer has made an appointment which to be due within 24 hours |
| **Steps** | 1. Customer opens their Email that they created the account with |
| **Expected Result** | Customers gets an Email reminding them about the appointment |
| **Actual Result** |  |

Test Written By: Yong xing zhang

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| **Story #23** **Priority:** P4  **Effort:** 3 points | **User can edit account information** |
| **As a** | user |
| **I want** | to be able to edit all my details |
| **So that** | keep it up-to-date in case any of my information changes |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** user successfully logs in and they click on the “edit account info” button * **When:** user’s details has been entered and submit button is clicked * **Then:** a message is shown indicating customer successfully made the change, and newly made change is updated to the database   **Scenario 2:**   * **Given:** user is logged in and they click on the “edit account info” button * **When:** user changes their password information * **Then:** a message shows asking the user for a double confirmation to change their password |

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| **ID** | 23 |
| **Purpose** | Test to see if customers are able to make an edit to their detail |
| **Tester** |  |
| **Setup** | Customer successfully creates an account |
| **Steps** | 1. Customer logs in to the account they created 2. Customer navigates to the account info page 3. Customer makes a change to the password 4. Customer clicks Proceed button on the confirmation 5. Customer submits the change |
| **Expected Result** | New password has been set, customers are automatically logged out |
| **Actual Result** |  |

Test Written By: Yong xing Zhang

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| **Story #24** **Priority:** x  **Effort:** x points | **Customer can easily navigate website** |
| **As a** | customer |
| **I want** | to easily navigate the website |
| **So that** | I know how to use the website |
| **Acceptance Criteria** | **Scenario 1:**   * **Given:** a customer is using the website * **When:** a link has been clicked and website is redirected to another web page * **Then:** website layout remains the same   **Scenario 2:**   * **Given:** a customer is looking for a specific service * **When:** categories link has been clicked * **Then:** clearly defined sub-categories of services are shown |

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| **ID** | 24 |
| **Purpose** | Test to see if the website is user friendly |
| **Tester** |  |
| **Setup** | A website with couple features is released |
| **Steps** | 1. User clicks onto category 2. User browses through the sub-categories 3. User clicks onto a random link in the website 4. User uses the search function |
| **Expected Result** | Business services are located under category navigation based on their characteristic, when a link has been clicked the new webpage remains consistent layout, search function filters the services when a keyword has been entered |
| **Actual Result** |  |

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